



Privacy Policy

International Paramedic College and its training partners are required to collect, use, store and disclose a range of personal information on students, employees and a range of other stakeholders. International Paramedic College and its training partners are committed to maintaining the privacy and confidentiality of all student and personnel records. International Paramedic College and its training partners comply with the Privacy Act 1988 (C'Wlth), including the 13 Australian Privacy Principles (APP) as outlined in the Privacy Amendment (Enhancing Privacy Protection) Act 2012 (C'Wlth).

International Paramedic College is bound by the Terms of the Privacy Act of 1988 and the Australian Privacy Principles (APP) as identified in the Privacy Amendment (Enhancing Privacy Protection) Act 2012 and is committed to respecting the privacy of individuals who receive a service through its programs.

We are also aware of our statutory responsibilities under the Data Provision Requirements 2012 to meet the AVETMISS¹ requirements and that the NVR Standards for RTOs 2015 require this data to be securely retained for 30 years.

Procedures

International Paramedic College will:

- Only collect personal² information that directly relates to our activity as an RTO or training provider.
- Only use personal information for the purposes for which it was provided or for directly related purposes.
- Collect personal information directly from the individual or their authorised representative.
- Take all reasonable steps to ensure that the personal information collected is accurate, up to date and complete; this includes updating information if advised it is out of date or incorrect.
- Disclose information on how the information is shared with the relevant regulatory bodies and government departments.

¹ Australian Vocational Education and Training Management Information Statistical Standard

² For the purposes of this Policy personal information includes Personal Information and Sensitive Information as follows:

Personal information includes: Contact details; Employment details; Educational background; Demographic Information; Records of Training and Assessment

Sensitive information includes: Identity records; HR information, Disability or Welfare Recipient status information relating to complaints and appeals, cultural background, background checks



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- Have secure systems of storage of personal information that protects it from interference, loss, unauthorised access, modification or disclosure and other misuse.
 - Destroy or delete personal information in when it is no longer required.
 - Allow individuals lawful access to their personal information in as outlined in the Record Keeping Policy.
 - Only use personal information for direct marketing purposes where it could be reasonably expected that the individual would be aware that the information would be used in that way.
 - In certain circumstances where confirmation of identity is not legally required individuals can choose to remain anonymous, or to use a pseudonym. However, they will be made aware that choosing to do so may limit the options there are to deal with the situation.
 - Take reasonable steps to ensure the APP are upheld when disclosing information to overseas entities.
 - Only use personal images for advertising, promotion or any other purpose when written permission has been obtained.

Purpose of collection

- IPC generally collects information for the following purposes relating to our business activity:
 - AVETMISS annual mandatory reporting
 - Issuance of Certificates
 - The collection and verification of USI's
 - Feedback about the services provided
 - Provision of information to funding bodies
 - Marketing support services
 - Communication with learners and other relevant stake holders
 - Staff Records

Complaints

- Any complaint about how we handle personal information should follow the Complaints and Appeals Process. This is publicly available on our website and Student Handbook.

Evidence

The following will be retained as evidence of compliance with Standard 8, Clause 8.1

- Student Records
- Pre-enrolment and marketing information



Related Policies

- Consumer Protection Policy
- Record Keeping Policy
- Complaints and Appeals Policy

References

[Smart and Skilled Consumer Protection Policy](#)

[The Privacy Act 1988](#)

[Privacy Amendment \(Enhancing Privacy Protection\) Act 2012](#)

[Australian Privacy Principles](#)

[Data Provision Requirements 2011](#)

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Privacy Statement and Enrolment Declaration by Students Enrolling

By enrolling in courses with International Paramedic College as an RTO we are required by the regulator to ask students to make the following declaration that the information they have provided is to the best of their knowledge, true and correct.

Under the *Data Provision Requirements 2012*, **International Paramedic College** is required to collect personal information about you and to disclose that personal information to the National Centre for Vocational Education Research Ltd (NCVER).

Your personal information (including the personal information contained on this enrolment form), may be used or disclosed by **International Paramedic College** for statistical, administrative, regulatory and research purposes. **International Paramedic College** may disclose your personal information for these purposes to:

- Commonwealth and State or Territory government departments and authorised agencies; and
- NCVER.

Personal information that has been disclosed to NCVER may be used or disclosed by NCVER for the following purposes:



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- populating authenticated VET transcripts;
 - facilitating statistics and research relating to education, including surveys and data linkage;
 - pre-populating RTO student enrolment forms;
 - understanding how the VET market operates, for policy, workforce planning and consumer information; and
 - administering VET, including program administration, regulation, monitoring and evaluation.

You may receive a student survey which may be administered by a government department or NCVET employee, agent or third party contractor or other authorised agencies. Please note you may opt out of the survey at the time of being contacted.

NCVER will collect, hold, use and disclose your personal information in accordance with the *Privacy Act 1988* (Cth), the National VET Data Policy and all NCVET policies and protocols (including those published on NCVET's website at www.ncver.edu.au).